

Community Manager at Toluna

Looking for a new, exciting and fast-paced job in an expanding and competitive company? Then look no further! Apply today for your chance to work in a young and dynamic team in a truly multinational company.

Toluna is the world's leading independent online panel and survey technology provider to the global market research industry, with offices in Europe, North America and Asia Pacific.

To complete our team, based in Paris and support our growth in Europe, we are looking for a **Community Manager**

As part of our Paris-based team, you will be actively involved in:

- Consolidate and monitor the community through our different channels: site, blog and Facebook;
- Design and offer members a unique community experience;
- Increase member's loyalty and activity on the sites;
- Website/ product testing for R&D team, escalating issues as necessary;
- Translation and proofreading of documents;
- Monitoring the e-reputation of Toluna on 3rd party sites, ensuring a sufficient company response;
- Help with various marketing activities if needed

What we're looking for:

- Native speakers of Polish
- Students or recent graduates able to provide an internship protocol (learning agreement)
- A good knowledge and interest in social media and the ability to use Microsoft Office
- Customer service experience is a plus

Our offer:

700€/ gross/month + 50% of your transportation card and 60%restaurant tickets

Full time internship, Monday to Thursday from 9h45 to 17h45 and Friday from 9h45 to 16h45

Length: 6 months

Internship contract from the University is needed in order to recruit

Send applications in English to: Recruitment.CM@Toluna.com

